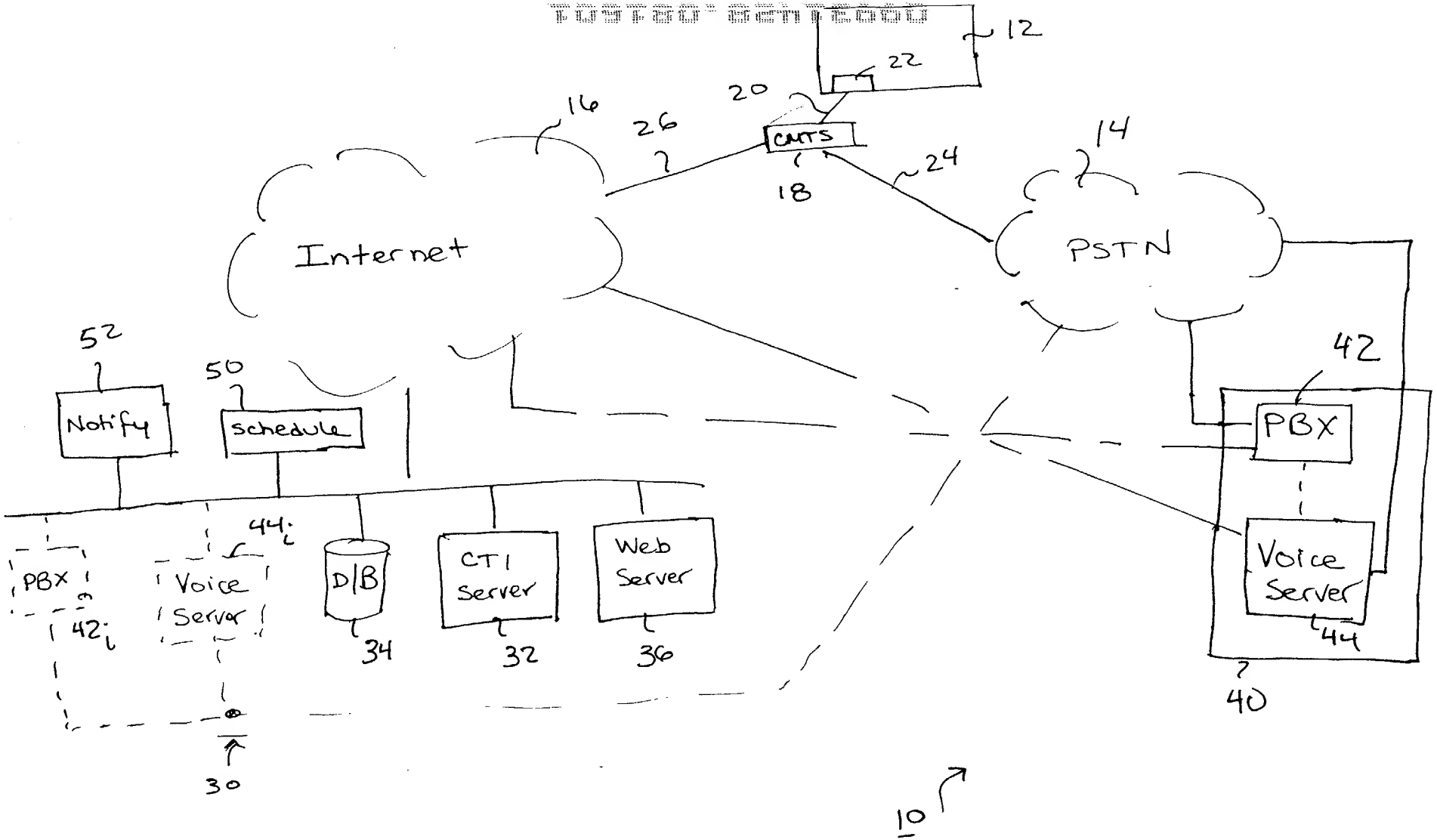
12
22
20
16
26
CMTS
18
24
14
Internet
PSTN
52
50
42
Notify
schedule
PBX
44
PBX
42
Voice Server
D|B
CTI Server
Web Server
Voice Server
44
34
32
36
40
30
10

FIG. 1